



**Township of
Elizabethtown-Kitley**



**New Resident
Guide**



**Where Urban
Meets Rural**



April 2023

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Township New Dublin Office

Township of Elizabethtown-Kitley: Where Urban Meets Rural

Welcome to the Township of Elizabethtown-Kitley where you can explore our advantages. Here you will find fine residential homes, quality schools and recreational opportunities in our various communities nestled between the St. Lawrence River and Rideau River system and the cities of Brockville and Smiths Falls on the traditional territory of the Algonquin First People.

Within this guide, you will learn more about why people choose to live and work here, and our municipal services. Further information about local programs, events, and services can be found on our municipal website (www.ektwp.ca) and our Facebook and Twitter pages.

We hope this guide along with our local residents and businesses help you feel welcome.

If you still have questions after reading this guide, our helpful staff would be happy to answer your questions. A Community Profile detailing our demographics, local industries, and area social services is available to provide further information about Elizabethtown-Kitley.

Elizabethtown-Kitley provides affordable residential real estate, including rural residential and heritage homes, hobby farms and full agricultural operations, village settings, and subdivisions. In addition, there are various recreation and cultural opportunities in the area such as golfing, hiking, camping, cross country skiing, skating, swimming, organized activities, museums and theatres.

Municipal Information

www.ektwp.ca

Township Main Office 6544 New Dublin Road, Addison ON, K0E 1A0 613-345-7480 or 1-800-492-3175 Mon-Fri: 8:30 a.m. to 4:00 p.m. mail@ektwp.ca	Satellite Office - Toledo 424 County Road 29, Toledo ON, K0E 1Y0 613-275-2277 Mon, Tues, Thurs, Fri: 9:00 a.m. to 4:30 p.m. mail@ektwp.ca
Libraries See Libraries Page 613-498-3338 elizndub@ektwp.ca	Waste Disposal Site See Waste and Recycling Page 613-924-9934 cmcdonald@ektwp.ca
Fire Station 1 44 Main Street East, Lyn 613-498-2460 for non-emergencies fireadmin@ektwp.ca	Recreation See Recreation Page 613-345-7480 recreation@ektwp.ca

Note: This guide reflects the most recent information available as of the date on the cover and contains information that is subject to change without notice. All data is believed to be accurate, but the reader is advised to verify data before reaching decisions based upon the information contained within this document. Efforts will be made to update this guide on our website in a timely manner.

Select the  symbol to be taken directly to a webpage with more information.

Local Government

Council

Council is comprised of seven members including the Mayor and six Councillors who serve for four-year terms as the elected governing body of the Township. Their duties include establishing public policy and direction, creating strategic priorities for staff, representing and advocating the Township and its groups, among other important duties. Contact information for our members of Council can be found at <https://ektwp.ca/government/council/>.

Committees

There are various Committees who focus on specific Township interests. Some of these are comprised of just Council members and are referred to as Committee of the Whole, whereas others are comprised of members of the public with a Council representative. A description of our Committees, their typical meeting schedule, members, and past meeting information can be accessed from <http://www.ektwp.ca/content/committees>.

New Committee member appointments happen with each new term of Council. If you are interested in joining a Committee, watch for ads asking for expression of interests.

Meetings

All meetings are open to the public as dictated by the *Municipal Act, 2001*. Members of the public are given an opportunity to ask questions during the Public Question Period which occurs at every meeting and can request to be a delegate for any meeting as well.

Details about upcoming and past meetings for Council and our Committees are accessible from our Meeting Portal page (<https://elizabethtownkitley.civicweb.net/Portal/>). From this website, you can subscribe to receive an automatic E-Update notification whenever a meeting agenda is released for the meeting type you are interested in.

Many Council and Committee meetings are now livestreamed and recorded to the Township's YouTube Channel (Township of Elizabethtown-Kitley) in an effort to make our government more accessible and transparent to the public.

Elections

Municipal elections happen every four years where eligible residents are given the opportunity to run and vote for the positions of Mayor, Councillor, and School Board Trustee. The Township does not have a ward system, meaning that all members of Council are your representatives.

Information on how to vote and to confirm you are on the Voters' List are heavily advertised during election periods. Municipalities use a different Voters' List than the province so it is important to verify you are on the list and to confirm your information is correct when you are able to prior to Election Day.

Recreation ⓘ

Parks

There are several parks, playgrounds, and sports fields throughout the Township.

Blaine Healey Ball Park (422 Lake Eloida Road, Toledo) has two ball diamonds and a new pavilion. A short walking trail runs through the forest west of the property.

Clifford E. Hall Park (9352 Addison-Greenbush Road, Greenbush) is home to a remote-control racetrack, lighted ball diamond with an active men's ball league, a playground and new pavilion.

Douglas A. Scott Memorial Park (11 Victoria Street, Lyn) has an active minor ball league run by volunteers across its three ball diamonds. The park also has a playground, basketball nets and shade pavilions.



Douglas A. Scott Play Structure

Eleanor Fulford Park (1217 Eleanor Fulford Drive, west of Brockville) holds a small play structure suitable for 2- to 5-year-olds and a 4-swing swing set.

Heather Heights Park (4522 Heather Crescent, Tincap) is scheduled to have a new play structure installed in 2023.

The **Kitley Soccer Fields** (424 County Road 29, Toledo) offer a well-established minor soccer program organized by volunteers. A playground will be constructed in 2023. The location also has a pavilion and is located next to the Municipal Satellite Office.

Lyn Heights (13 Hayes Drive, Lyn) is home to a nice play structure, a 4-swing swing set and benches for rest. There is also open space for unstructured play.

MacDonald Bay Park (409 Wanda Drive, west of Brockville) is a quiet sedentary park filled with trees and a single picnic table that overlooks the St. Lawrence River.

Rows Corners Fairground (3823 County Road 6, Rows Corners) hosts Horse Shows, Dog Shows and is a favourite area for walking.

Swimming Program

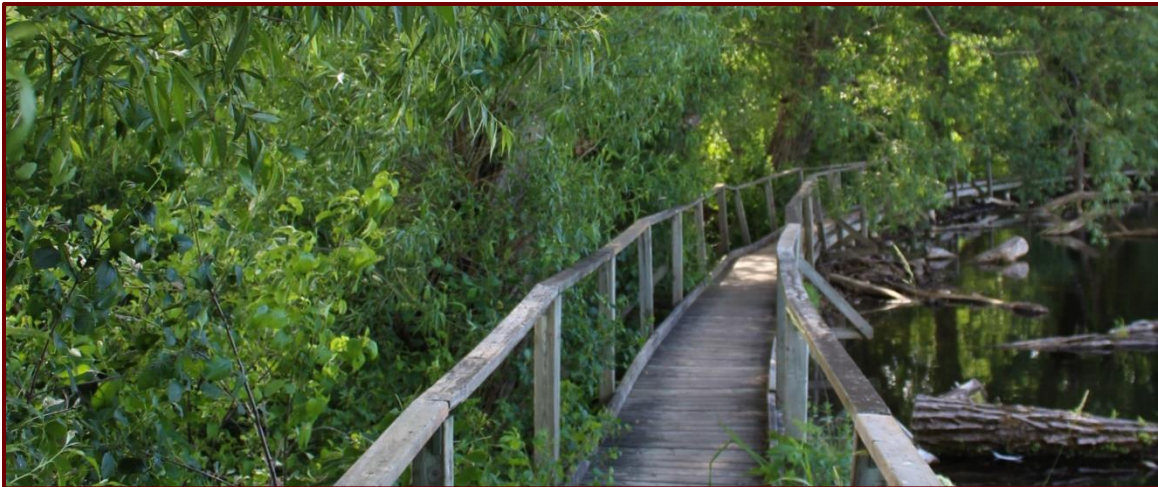
Lyn Conservation Area (9 Lyn Valley Road, Lyn), also known as Lyn Pit, is home to a popular swim program. The beach is staffed with lifeguards and instructors during the summer months. This area is maintained jointly between the Cataraqui Region Conservation Authority and the Recreation Department. The area consists of washroom/changerooms, picnic tables, swim dock, sandy beach, and nature trails.

Trails and Conservation Areas

There are a few walking trails in the Township managed by Conservation Authorities and Recreational Groups. Other trails just outside of the municipality include Limerick Forest throughout Leeds and Grenville, the Great Lakes Waterfront Trail spanning across the province and the Cataraqui Trail which links Smiths Falls to Napanee.

Lyn Valley Conservation (9 Lyn Valley Road, Lyn) has a 1km looping trail starting near the parking lot and inclining to a view of Lyn Pit.

Mac Johnson Wildlife Area (4649-4673 Debruge Road, Tincap) has a main entrance at and a secondary entrance off Centennial Road, Brockville. There are a total of 11km of well-maintained trails that will take you along woodlands, wetlands and fields to see an assortment of wildlife. The location also has a Nature Centre, two canoe access points, washroom, picnic tables and outdoor shelters. Various events take place here throughout the year.



Mac Johnson Wildlife Area

Motts Mills Conservation Area (500 County Rd 1, north of Toledo) has a short 0.5km trail along Hutton Creek to the Hutton Creek Marsh.

ATVs are permitted along most roadways and are subject to the rules of the *Highway Traffic Act* and local by-laws. The Rideau Lakes ATV Club (RLATVC) established a route to connect to larger trail systems.

Snowmobile is a favourite winter pastime with trails passing along roadways and private properties. Elizabethtown-Kitley falls under the Upper Canada Snowmobile Region.

Library Services

There are three libraries operating within Elizabethtown-Kitley to better serve its residents. The library branches offer a wide assortment of literature, movies, computers, work stations, and more. The Spring Valley Branch hosts additional activities for young children and their caretakers to participate in.

Free library cards are available for all residents. In addition to accessing all onsite resources, the library card will give you access to an online eBook database.

Elizabethtown-Kitley has partnered with neighbouring communities to offer an inter-library loan program. The program allows libraries to borrow books they do not hold in their collection from another community, increasing the number of literature available to residents.

Branch Hours of Operation

Spring Valley Branch (Main Library)

4103 County Road 29, Spring Valley (Next to OPP Station) 613-498-3338

Monday	9:00 a.m. to 12:00 p.m., and 1:00 p.m. to 6:00 p.m.
Wednesday	4:00 p.m. to 8:00 p.m.
Thursday	9:00 a.m. to 12:00 p.m., and 1:00 p.m. to 8:00 p.m.
Saturday	9:00 a.m. to 1:00 p.m.

Lyn Branch

14 Main Street West, Lyn

613-345-0033

Tuesday	12:00 p.m. to 6:00 p.m.
Friday	1:00 p.m. to 5:00 p.m.

Toledo Branch

424 County Road 29, Toledo (Township's Satellite Office) 613-275-2093

Monday	1:00 p.m. to 6:00 p.m.
Thursday	1:30 p.m. to 6:30 p.m.



Spring Valley Branch Kids Area

Animal Ownership

Dogs

All dogs must be registered annually and wear its assigned tag for the current calendar year. New residents have the benefit of paying a reduced fee for their first year. The Township has an Animal Control By-law stating dogs must remain in the control of the owner at all times and cannot be running at large within the Township including public spaces like parks.

If you have more than three dogs, you are required to obtain a kennel license and meet necessary location criteria. Please consult our office for more information about kennels.

Cats

Cats are not tracked or regulated by the Township and therefore do not require tags. The Township also does not collect stray cats.

Farm Animals

Livestock and hobby farms are welcome to the Township of Elizabethtown-Kitley. Residents interested in introducing farm animals are encouraged to contact our Planning Department to ensure your land is considered suitable and is adequate in size for the wellbeing of the animals.

Wildlife

Several conservation areas, wetlands, and wooded areas are located within Elizabethtown-Kitley which help support wildlife. While some wildlife cannot be avoided, residents can take steps to discourage unwanted visitors such as securing waste, food, and even buildings.

The Ministry of Natural Resources and Forestry's has a district office located in Kemptville for any general inquiries about wildlife, fishing, hunting and more.

Township By-laws

The Township has various By-laws to help promote safety and harmony for its residents, visitors, and businesses. Property owners are expected to maintain their land as part of the Safe Property By-law, and can be as simple as cutting grass and not having rubbish or excess items in the yard.

Enforcement is complaint driven by written submission. Your identity remains unknown to everyone except for By-law Enforcement staff and is not released unless the matter proceeds to a court of law. Please contact the Township Office if you have an issue you wish to discuss or would like to request a copy of any By-law.

Animal Control Officer

Sally Mellon
613-803-0053 (text message preferred)

Livestock Evaluator

Claire Porter
613-283-4841

Fire and Emergency Services ⓘ

The Fire and Emergency Services, also known as the Elizabethtown-Kitley Fire Department (EKFD) is comprised of a dedicated group of volunteers responding to calls from three Fire Stations. Station 1, located at 44 Main Street East Lyn, has staff on hand during the weekdays.



Elizabethtown-Kitley Fire Department Volunteers

Green Flashing Lights

Our volunteers use their personal vehicles that are equipped with green flashing lights when responding to calls. If you see a vehicle with green flashing lights, please react the same way you would when encountering an emergency vehicle with lights and sirens.

Become a Volunteer

Those interested in becoming a volunteer firefighter are encouraged to contact Fire Station 1.

Open Burning ⓘ

Land owners are required to obtain a burn permit prior to any open burning, including large brush piles and fireworks, and must inform EKFD of each occasion burning will take place. Leaving a voicemail is not approval. Annual Burn Permits can be obtained by registering online at <https://ek.burnpermits.com>, and then calling the toll-free automated number 1-844-749-2876 every time you wish to burn. Call the Fire Station 1 (see Contacts) for details.

Guidelines on how to burn properly and responsibly is available from our municipal website or by contacting Fire Station 1. Land owners should be aware improper burning or failing to obtain a burn permit may lead to substantial fines under the *Ontario Fire Code*.

Other Emergency Services

Emergency Medical Services (EMS) is overseen by the United Counties of Leeds and Grenville. Ambulances are located throughout the Counties, including a location in Frankville, to quickly respond to medical calls.

Ontario Provincial Police (OPP) provides protective services in Elizabethtown-Kitley. A local detachment is in Spring Valley, and additional stations are in surrounding communities.

Emergency Planning ⓘ

Emergencies can strike at any time with little to no warning. Being prepared can make the difference in protecting yourself and the things you care about as it may take time for help to arrive. Many people take steps to be prepared for the unexpected without realizing it, and already own important items that are useful during an emergency. The provincial website www.ontario.ca/beprepared offers useful tips about emergency planning, kits, and alerts.

911

We are a 911 community for emergency situations. Non-emergency calls can be made directly to the appropriate service and are listed within the blue government pages of local phonebooks. Emergency dispatchers will ask for your address so it is important to know your civic number and road name to ensure that help can reach you.

Emergency Kits

The province encourages all residencies have an emergency kit that would allow everyone within their household to be self-sufficient for a period of 72 hours or more. Residents should check their kits to ensure items are in working order and to replace any expired items at least annually, and to consider their unique needs such as having specialty items for babies, seniors or pets if they reside in the home. Various websites offer lists of recommended items to have in an emergency kit including the province's www.ontario.ca/page/be-prepared-emergency.

Staying Informed

The Township will provide updates about potential and declared emergencies on their website and social media pages. The information may include details about current or projected conditions, how the municipality is responding, and available resources during and after the situation. At times, the Township may also share information from other verified professional agencies such as the OPP and Conservation Authorities among others.

Other sources of information can be from radio and news stations and local publications; however, the Township cannot confirm the accuracy of their reports.

Radio:

Brockville's BOUNCE www.iheartradio.ca/bounce/brockville	103.7 FM	Brockville's MOVE www.iheartradio.ca/move/brockville	104.9 FM
Country Smiths Falls www.923country.com	92.3 FM	Lake 88 Perth https://lake88.ca/local-news/	88.1 FM
CBC Radio One www.cbc.ca/radio/frequency	91.9 FM	ICI Radio-Canada Premiere www.cbc.ca/radio/frequency (en français)	102.1 FM

News Stations*:

CKWS Kingston News https://globalnews.ca/kingston/	CBC News Ottawa https://www.cbc.ca/news/
CTV News Ottawa https://ottawa.ctvnews.ca/	EON TV (Brockville and Area) http://easternontarionetwork.com/

* Channels may differ depending on your television provider.

Waste and Recycling

Residents are required to purchase bag tags in order to dispose of their waste and clean recycling, including household electronics, is accepted at no charge. Larger items, like furniture and construction waste, may require a special ticket. Tags are available for purchase at both Township Offices and various retail stores throughout the municipality. A complete list of locations is available from our website www.ektwp.ca, as well as informational brochures.

Waste Disposal Site

The Waste Disposal Site is open to all residents and is located at 8468 County Road 7 (south of Greenbush). Bag tags and special tickets are **not available** for purchase at the site. The site is open between 8:00 a.m. and 3:30 p.m. on Monday, Wednesday, Friday, and Saturday.

Roadside Collection

Roadside collection is offered to residents in the north-end of the Township (formerly known as Kitley and shown in blue on the map), with waste with bag tags being collected on a weekly basis. Recycling is on a weekly rotation with fibres being collecting one week and plastics and metals the next. North-end residents pay an additional cost with their taxes for this service whereas south-end residents do not.

North-end residents pay an additional levy for their curbside collection whereas south-end residents are not subject to the fee.

Some residents in the southern portion have their items collected by a private contractor or company. Residents interested in this form of collection are encouraged to speak to neighbours or consult the Yellow Pages for potential companies who offer the service.

Hazardous Waste

Items that are corrosive, toxic, reactive, or flammable are considered Hazardous Waste and are not permitted at the Waste Disposal Site. These items are accepted on specific dates at locations as part of the annual

Household Hazardous Waste Day events organized by the United Counties of Leeds and Grenville. Batteries are considered hazardous waste.



Roadways

The Township's Public Works Department maintains nearly 400km of roadways with its fleet. Common road maintenance actions include the grading of gravel roadways, pothole patching, and snow removal. Select roads may undergo further improvements as approved through the annual budget process. Various factors, such as roadway safety and traffic volume, are considered when choosing which roadway and what improvement is required.

Road Types

Not all roadways within Elizabethtown-Kitley are maintained by the Township. County Roads are the responsibility of the United Counties of Leeds and Grenville. Any inquiries or concerns regarding a County Road should be directed to that organization. Select roads can be considered private and may be assumed by a Roads Association. Property owners along a private laneway may be asked by the Road Association to contribute for its upkeep.

Snow Clearing

Weather conditions are closely monitored during the winter months to determine when crews are to be dispatched to perform snow clearing and ice control within the municipality. While the Township works to clear all municipal roadways as soon as possible, it can take as long as 48 hours after a snowfall in accordance with provincial guidelines. It may take up to 24 hours to treat roadways in icy conditions. Priority is given to frequently travelled/major routes before moving onto other residential, commercial and rural routes.

Snow plows cannot avoid placing snow at the end of entranceways when it passes and it is not the responsibility of the municipality to clear it. The placing of snow onto a roadway is in violation of the *Highway Traffic Act* as it can create hazards for other motorists.

Sidewalks are not maintained during the winter months as per By-law 20-09. Roadside parking is not permitted between midnight and 7:00 a.m. between November 1st and April 15th, in order to allow for the proper clearing of roadways.

Entrance Permits

Property owners who wish to install an entrance or driveway need to apply for a permit. The permit helps determine if the preferred location will be safe for pedestrians and motorists, and would not interfere with the drainage efforts of nearby ditches. If the entrance connects to a County Road, the United Counties of Leeds and Grenville would review and issue the permit.

Civic Addressing / Blue Blades

Land owners are encouraged to display their civic address number next to their entranceway. A proper and visible sign helps others know if they are at the right location. This extends to delivery and service providers and is especially important during emergency situations.

The Township sells blue blades with reflective numbers and posts from its Main Administration Office and provides information on how to properly install them. Please contact our office if you are unsure of what your civic address is, or need a number to be assigned to your property.

Taxes

The Township of Elizabethtown-Kitley collects taxes to help support the various services and assets within the municipality. The Township also collects taxes on behalf of the United Counties of Leeds and Grenville and Education. Rates are determined by the assessment and classification of a property as determined by the Municipal Property Assessment Corporation.

Elizabethtown-Kitley's tax levies represent approximately half of the amount taxes, with County and Education levies totalling roughly thirty and twenty percent respectively. Township rates are determined through a meticulous budget review process, and help pay for:

- Administrative Services
- Animal Control
- Building Permit Review and Inspections
- By-law Enforcement
- Cemetery Ground Maintenance
- Community Events
- Conservation Authorities
- Economic Development
- Emergency Medical Responses
- Emergency Preparedness Programs
- Fence Viewers
- Fire Protection
- Fire Prevention Programs
- Heritage Research
- Libraries
- Ontario Provincial Police
- Planning and Development Services
- Recreational Parks and Activities
- Road, Bridge, Culvert Maintenance
- Snow and Ice Removal
- Street Lights
- Waste Collection
 - Curbside Pickup (North End)
 - Recycling Program
 - Waste Disposal Site
- Weed Control

Tax Bills

Tax bills are mailed out twice a year. The first interim bill represents 50% of the previous year's taxes and is often due in March. The second final bill represents the remaining balance based on that year's tax rate, with the due date typically occurring in August.

Payments can be made by mail, directly at our Offices, and through your financial institutions including by phone and online banking. Please consult our webpage for further information on how to properly use these payment methods. Alternatively, owners can establish a Pre-Authorized Payment Plan which automatically withdraws funds from your account on a monthly basis or by the bill's due date.

The Township does not receive notifications from Canada Post when a mailing address is changed so property owners are required to notify the Township Office in writing should this occur. The complete mailing address should include the PO Box number for community boxes.

Renovations and Building Permits

Every property has unique Zoning and Official Plan designations. Our Planning and Development staff are here to help you with your inquiries and proposals.



Residences along the St. Lawrence River

A new home can be an exciting time and provides opportunities for you to put your personal touch both inside and outside the house. Some projects may require a building permit under the *Ontario Building Code*, such as work that will alter the structural integrity of the building, additions, decks, plumbing, woodstoves and fireplaces. Township by-laws also regulate swimming pools and outdoor furnaces to name a few. Property owners are encouraged to consult our building information guides and related by-laws and contact our Chief Building Official to learn if a permit is required. Permit fees are typically determined by the area of the work and not its value.

Zoning and other Planning Services

There may come a time where you wish to consider modifying how you use a structure, such as creating a home-based business or creating a granny suite or apartment, or want to build a new addition, deck, garage, or shed dock or boathouse. Our Planning and Development staff can guide you on how to do this within the Township's zoning by-laws and policies, or can assist on how you can apply for special approval of your proposed development.

If you are interested in dividing your land to create a new lot, or to add or sell land between your property and a neighbouring lot, please contact our Planning and Development staff for an early consultation. The Township's Official Plan outlines policies related to such applications and the Zoning By-law details size provisions for consideration. There are other policies by higher levels of governments that the Township is required to consider as well.

Business Resources

The Township prepares a quarterly electronic newsletter with announcements, briefs on local economic endeavours, as well as workshops and networking opportunities. Contact the Township at mail@ektwp.ca if you wish to subscribe to future editions.

Looking for a location? The Township can offer guidance about starting a Home-Based Businesses, Bed & Breakfasts, and property zoning. Our Business Park provides many acres of vacant commercial and industrial land available for development.

Establishing a Business

Starting a new business can seem overwhelming but there are a number of organizations available to assist both small and large business operations. They can help you create business plans, navigate paperwork, financial aid and more.

Community Development Corporation – 1000 Islands http://ticdc.ca 613-345-6216	Community Development Corporation – Valley Heartland http://valleycfdc.com 613-283-7002
Leeds Grenville Small Business Centre www.lgsmallbusiness.com 613-342-8772	Small Business Advisory Centre https://smallbizcentre.ca 613-283-0062
Launch Lab – 1000 Islands www.launchlab.ca/1000-islands/ 343-276-0023	United Counties of Leeds and Grenville Economic Development Department www.leedsgrenville.com 613-342-3840
St. Lawrence Corridor Economic Development Commission https://slcedc.com 613-499-9292	Ontario East Economic Development Commission https://ontarioeast.ca 613-634-8569

Other regional and provincial resources are available, as well as local business group organizations such as Chamber of Commerce and professional associations.

Finding Employment

Various area agencies can assist in finding a meaningful position or help build your work skills.

CSE Consulting www.cseconsulting.com 51 King Street East, Suite 314, Brockville 613-342-2312	Employment + Education Centre www.eecentre.com 105 Strowger Boulevard, Brockville 613-498-2111
KEYS Job Centre www.keys.ca 91 Cornelia Street West, Smiths Falls 613-552-2759	ontrac www.getontrac.ca 52 Abbott Street North, Unit 2, Smiths Falls 613-283-6978

Other Resources

Child Care & Education

Child Care

Many licensed child care providers are associated with a larger organization who may be able to find a fit for your family. Non-associated providers may be found through word of mouth or on Business Directories for the area.

The United Counties of Leeds and Grenville Children's Services Department can advise of licensed child care providers, as well as any upcoming activities for young children to interact with one another. Further, the department may be able to assist in lowering child care costs through their subsidy program.

United Counties of Leeds and Grenville

www.leedsgrenville.com

25 Central Avenue West, Brockville

613-342-3840

Education

There are four school boards which cover the Elizabethtown-Kitley area. Each board oversees a number of elementary and secondary schools with their own unique attributes. A child's school placement largely depends on your affiliate school board and place of residency. Four schools are located within the municipality, with many more in the surrounding communities.

Heritage Community Christian School

<http://www.hccs.ca/>

7463 County Road 28, New Dublin

613-498-4176

Lyn Public School

<http://lyn.ucdsb.on.ca/>

38 Main Street East, Lyn

613-345-1242

Meadowview Public School

<http://meadowview.ucdsb.on.ca/>

9234 Addison-Greenbush Road, Addison

613-924-2880

St. Joseph Catholic School

<https://stjoseph Toledo.cdsbeo.on.ca/>

80 County Road 1, Toledo

613-275-2353

School Boards

Upper Canada District School Board
(English Public)

www.ucdsb.on.ca

225 Central Avenue West, Brockville

1-800-267-7131

Catholic District School Board of Eastern Ontario
(English Separate)

www.cdsbeo.on.ca

2755 County Road 43, Kemptville

1-800-443-4562

Le Conseil des écoles publiques de l'Est de
l'Ontario (French Public)

<https://cepeo.on.ca/>

2445 St-Laurent Blvd., Ottawa

613-742-8960

Le Conseil des écoles catholiques de langue
français du Centre-Est (French Separate)

www.ecolecatholique.ca

4000 Labelle Road, Ottawa

1-888-230-5131

Health and Wellness Agencies and Organizations

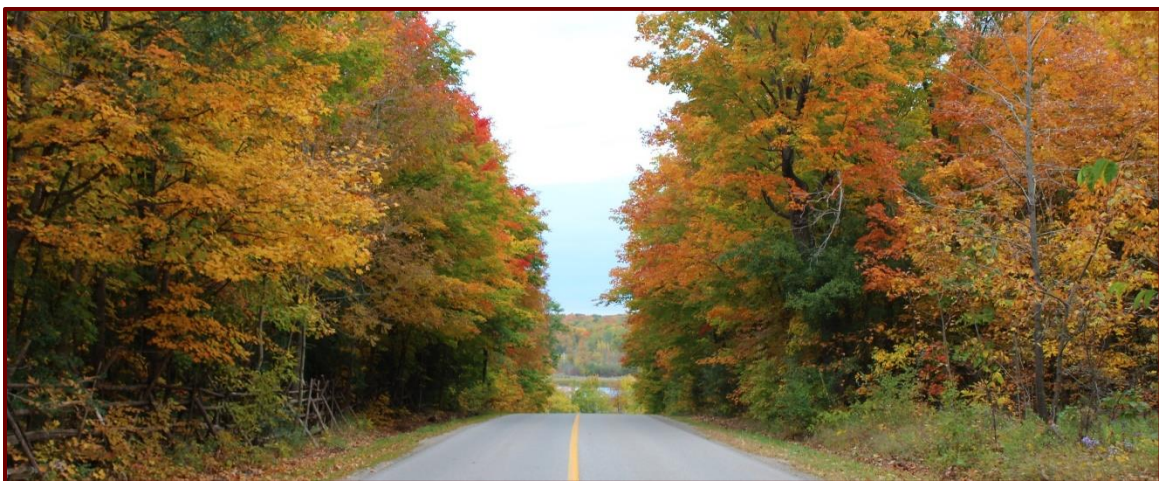
There are many health-related services available in the area, some of which offer specialized services or assistance. Below is a condensed list of the organizations that offer a wide range of services and who may be able to direct you to other available health centric resources.

Ontario Provincial Police – Leeds County www.opp.ca 4109 County Road 29, Brockville 613-345-1790 for non-emergencies	Emergency Medical Service (EMS) www.leedsgrenville.com 25 Central Avenue West, Brockville 613-342-3840 for non-emergencies
Leeds, Grenville, Lanark Health Unit www.healthunit.org Brockville Smiths Falls 458 Laurier Blvd 25 Johnston St 613-345-5685 613-283-2740	Addictions and Mental Health www.llgamh.ca Brockville Smiths Falls 25 Front Ave. W. 179 Elmsley St. N. 613-342-2262 613-283-7723
Children’s Mental Health of Leeds Grenville www.cmhlg.ca 779 Chelsea Street, Suite BU, Brockville 1-800-809-2494	Community and Primary Health Care www.cphcare.ca 2235 Parkedale Ave., Brockville 613-342-3693 1-800-465-7646
Developmental Services of Leeds and Grenville https://developmentalservices.com 61 King Street East, Brockville 613-345-1290	Victim Services of Leeds & Grenville www.vslg.ca PO Box 1268 Brockville 613-341-7700

Doctors and Clinics

Those looking for a new doctor are to contact Health Care Connect at 1-800-445-1822 to see which practices are accepting new patients.

A list of Clinics, Health Teams and Primary Health Care program providers can be found at <https://www.leedsgrenville.com/en/services/hospitals-and-clinics.aspx>. Many offer additional care and social programs throughout the year.



Lake Eloida Road

Newly Immigrated

Living in Elizabethtown-Kitley provides an opportunity to experience both the rural and urban lifestyle. There are a few organizations available to welcome you and help you settle in. While these organizations are primarily focused on international immigration, those arriving from another province or area of Ontario are welcomed to reach out for support.

The St. Lawrence-Rideau Immigration Partnership offers a variety of services to ease your arrival to the region. They have an arrival checklist with details on how to obtain documentations, opening bank accounts, and how to find housing. Additional services are available if your primary language is French or you are interested in learning the language. The organization also works with the numerous Ethnocultural groups in Leeds and Grenville in celebrating diversity and connections.

TR Leger Immigration Services (TRLIS) serves permanent residents, live-in-caregivers and convention refugees with their settlement and immigration needs. They can assist with citizenship applications and card renewals, as well as provide information about housing, employment, health and transportation. TRLIS offers English as a second language classes.

St. Lawrence-Rideau Immigration Partnership
www.leedsgrenvilleimmigration.ca
105 Strowger Blvd., Brockville

TR Leger Immigrant Services (TRLIS)
<https://trleger.ucdsb.on.ca>
Various Locations

Government of Canada
[Link to the publication "Welcome to Canada" and brochure "Helping Newcomers"](#)

Government Offices

Certain government services are overseen on a federal or provincial level.

Service Canada issues passports and oversees programs such as Employment Insurance, Canada Pension Plan and Old Age Security.

The services commonly provided by Service Ontario are related to a person's driver's licence, vehicle registration, health cards, birth certificates, and the registration of various documents.

Service Canada
www.servicecanada.gc.ca
Brockville
14 Court House Ave
Floor 1
Smiths Falls
91 Cornelia St West,
Suite 155

Service Ontario
www.ontario.ca/page/serviceontario
Brockville
7 King St West
Smiths Falls
88 Cornelia St West
Unit B

End